



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied For
Complaint No. 35/2025

In the matter of:

Shobha SaxenaComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)
4. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Mohit Kumar Gupta, Counsel of the Complainant
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 21st May, 2025

Date of Order: 23rd May, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for new electricity connections vide request no. 800738754, 8007388071 and 8007386733 at premises no. X/2484, Gali no. 9, Raghuparpura, Gandhi Nagar, Delhi-110031, but respondent rejected the application of the complainant for new connection on grounds of address listed in MCD objection list, submitted BCC has been issued by debarred Architect.

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Secretary
CGRF (BYPL)

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2. The respondent in reply briefly stated that the present complaint has been filed by complainant seeking new NX connections vide request no. 8007387854, 8007388071 and 8007386733 at different floors of premises no. X/2484, Gali no. 9, Ragharpura, Gandhi Nagar, Delhi-110031. The applications of the complainant were rejected on following grounds:

- a) Applied premises is appearing in multiple MCD booking lists dated 06.07.2017, at sl. no. 27, list dated 03.07.2017 at sl. no. 27 and list dated 17.11.2020 at sl. no. 175.
- b) On applied third floor, a sewing machine was found which mandates submission of a valid clearance/certificate from DPCC.
- c) One alleged BCC was submitted but the said Architect namely Sourabh Uppal has been debarred from 04.03.2022 for a period of three years as being depicted from the debarred list of Architects at sl. no. 75.
- d) Complainant has not filed any title document, hence, violation of Regulation 10 (3) of DERC Supply Code.
- e) Representative of the complainant does not have the authority for the original complainant to file the present case.

3. The complainant in its rejoinder refuted the contentions of respondent as averred in their reply and submitted that OP has falsely mentioned that his property is mentioned at sl. no. 175, whereas the actual address in the list is X/581, Gali no. 6, Ragharpura-I, Gandhi Nagar. Rejoinder further submitted that respondent has granted new connection no. 15637565 on 21.01.2022 in this property without any rebuttal, which reflects all contentions of respondent in the reply.

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4. Arguments of both the parties were heard.
5. From the narration of facts and material placed before us we find that complainant applied for new connections on ground floor, first floor and third floor of property bearing no. X/2484, Gali no. 9, Ragharpura, Gandhi Nagar, Delhi-110031 which OP rejected on grounds of MCD booking and invalid BCC since the issuing Architect is debarred.

Perusal of the documents placed on record shows that the BCC was issued on 10.12.2021 and on the basis of said BCC, OP has already released an electricity connection at the second floor in the premises in question.

The BCC issuing Architect i.e. Saurabh Uppal got debarred on 04.02.2022 and the BCC was issued by him on 10.12.2021.

Therefore, the contention of OP that the Architect who issued BCC is debarred and cannot be considered is not sustainable.

6. In view of the above, we are of considered opinion that the complainant should be granted new connections on the basis of the BCC issued with respect to the booked property.

ORDER

Complaint is allowed. Respondent is directed to release the new connection applied by complainant vide application no. 8007387854, 8007388071 and 8007386733 at ground, first and third floors respectively of property bearing address X/2484, Gali no. 9, Ragharpura, Gandhi Nagar, Delhi-110031.

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This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

on leave
(H.S. SOHAL)
MEMBER

by
(P.K. AGRAWAL)
MEMBER (LEGAL)

23/5/25
(S.R. KHAN)
MEMBER (TECH.)

✓
(P.K. SINGH)
CHAIRMAN
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Secretary
CGRF (BYPL)